

## Overview of Risk Status:

- The status of risks in the Corporate Risk Register has not changed between October 2015 and April 2016
- Risks are actively managed and action to mitigate all corporate risks is reviewed regularly
- One risk continues to be rated as red - “demographic changes lead to changed demand for services”. There are significant pressures on Council services because of demographic factors such as the ageing population. As part of the Corporate Strategy Planning process last year it was therefore agreed that Demand Management (e.g. prevention services) would be a major area of focus for the Council.

# CORPORATE RISK PROFILE

A Corporate Risk is a risk that has an impact across all areas of the Council such that it could prevent the Council delivering its corporate priorities. There are currently ten Corporate Risks - nine are RAG-rated as amber and one is RAG-rated as red.



**Corporate Risk 1:** Failure to maintain business as usual / appropriate levels of service at the same time as transformation



**Corporate Risk 2:** Failure to deliver financial savings identified in Medium Term Financial Plan



**Corporate Risk 3:** Failure to deliver a major project leading to increased costs, reputational damage to the Council and/or failure to realise savings



**Corporate Risk 4:** Serious harm or death due to a failure on the part of the Council



**Corporate Risk 5:** Failure to comply with legislation and statutory duties

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**Corporate Risk 6:** Failure to effectively store, manage and process information and maintain the security of the personal data we hold, (or our partner agencies and commissioned providers hold on our behalf) in compliance with the Data Protection Act



**Corporate Risk 7:** Demographic changes lead to changed demand for services



**Corporate Risk 8:** Failure to effectively manage the Council's premises



**Corporate Risk 9:** Ineffective Emergency Response arrangements



**Corporate Risk 10:** Ineffective Business Continuity arrangements

# CORPORATE RISK

REMAINS RED SINCE LAST REPORT

## DEMOGRAPHIC CHANGES LEAD TO CHANGED DEMAND FOR SERVICES

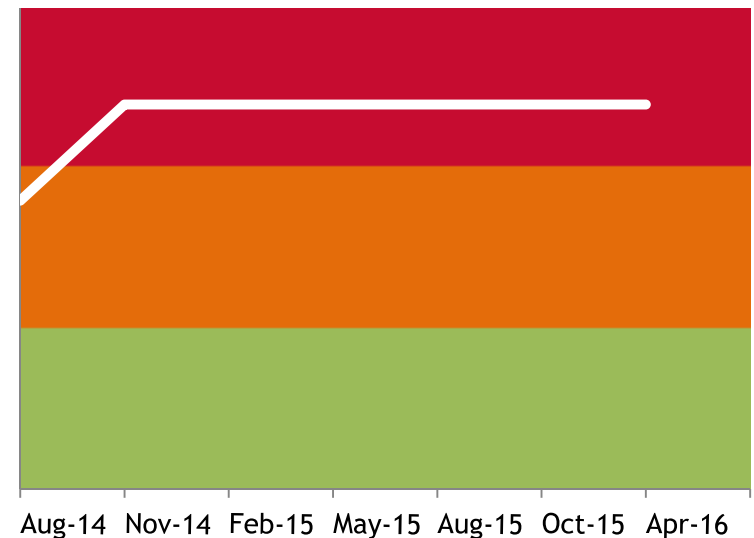
Q4 2015/16

### WHY IS THE RISK RED?

- The changing demographic profile including an ageing population and changes to the needs of children and families is a challenge to the resources available to the Council. Work is underway but at the moment the risk remains rated as 'red'.

### MITIGATING ACTIONS

- Demand management has been identified as a major theme for the Council and a number of workstreams have been put in place. This was also an area of focus for the recent Peer Review who endorsed the direction of travel and made some helpful suggestions
- Forecasting work to identify and understand future pressures is nearing completion
- Work is being led at Directorate level to mitigate pressures e.g. through the Family Front Door and Connecting Families projects linked to Children's services
- Cross-cutting workstreams are in place e.g. community resilience
- Work is being undertaken to look at influencing behaviours
- Council agreement to implement the Government driven 2% Council Tax precept for adult social care
- Digital Strategy implementation to help manage demand e.g. Your Life Your Choice.



### WHAT NEXT?

- Undertake detailed modelling for high demand areas
- Implement Family Front Door and embed new processes
- Continue to raise profile of volunteering e.g. November event
- Increase scope and usage of Your Life Your Choice site.